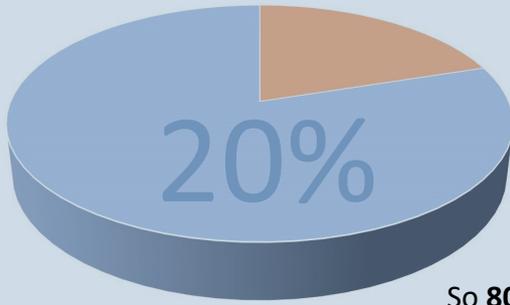


Covid-19 and your care service **IMPACT SURVEY**



National Care Association is extremely grateful to all providers who took the time to complete this survey; we had over 200 responses. We will use your additional comments to continue to lobby on your behalf for a fair deal for Social Care #urnotalone. [April 2020]



Despite the national media reports, only **20% of responders reported Covid-19** in their services with on average **21% of their residents testing positive.**

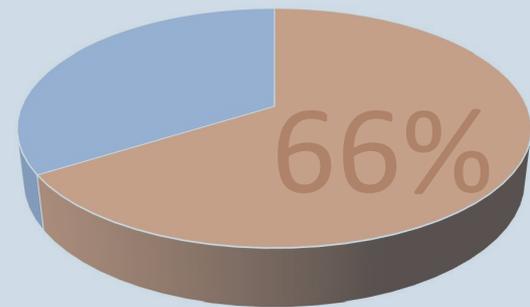


So **80% of services reported NO incidences of Covid-19.**

One of the main concerns raised is a **failure of LA's to offer any annual uplift in funding for 2020/21** and how they will be supporting providers in relation to the **additional monies** they have received from Central Government to support the sector.

Two thirds of responders had not received notification of additional funding, from their LA, to meet the extra ordinary costs of Covid-19. **Where has all the money gone?**

There appears to be **no consistency** in the application of the guidelines and way LA's are managing the money to support providers. During a pandemic it is **unacceptable** that many LA's have failed to support care providers leaving vulnerable people at the mercy of a **postcode lottery.**



Providers reported on average they have spent

323%

more on stocks of PPE since the beginning of the pandemic, some reported spending over **3000%** more than normal. PPE suppliers continue to profiteer by increasing costs of essential items such as masks, gloves and aprons, due to demand.

There are substantial concerns about increases in staffing costs, PPE and the significant stress and anxiety suffered by staff and residents.

74% of provider reported they were concerned about the sustainability of their service.

Providers are now facing empty beds not being filled, and inadequate fees offered by LA's in many areas—all impacting on the viability of services.



74%

Many providers commented they were limiting admissions to their services for fear of Covid-19 positive discharges from hospitals, but all admitted this was **not sustainable** in the long term.

We must have better information from commissions and access to testing for all residents as well as staff. We need to ensure that providers can **safely admit** Covid-19 residents to a service without putting others at unnecessary risk of infection.