



When The Inspector Calls: Care Study Day

West Midlands
17th Sept 2019

Lapal House, Lapal Lane South, Halesowen, West Midlands, B62 0ES

All participants will receive a National Care Association Care Study Day certificate of participation

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| 09:00 | Registration and coffee | |
| 09:30 | Introduction | David Taylor, Divisional Director, Howden UK Group Limited |
| 09:45 | Just a Minute | NCA Exhibitors |
| 09:55 | Right to Work and Fraudulent Documents | Karen Rogers, Local Partnership Manager, The Home Office |
| 10:40 | Networking break & coffee | |
| 11:00 | Legal Hour with Healys Immigration & Employment Law | Ivon Sampson, Partner, Healys Allison Grant, Partner, Healys |
| 12:00 | The Inspector Calls: Preparing for your inspection | Charlie Jones, Clinical Director, BKR Care Consultancy |
| 12:45 | Networking lunch and exhibitors | |
| 13:40 | Cyber Liability | David Taylor, Divisional Director, Howden UK Group Limited |
| 14:00 | The Use of Technology in Care Services How Will Using Digital Technology Help My Business? | Fiona Richardson, Principal Consultant, Institute of Public Care Katie Thorn, Digital Social Care |
| 15:00—15:30 | Q&A session led by Nadra Ahmed OBE, Executive Chair, National Care Association | |

Please note, the programme may be subject to unavoidable change