



When The Inspector Calls: Care Study Day

Dartford

29th October 2019

Mercure Dartford Brands Hatch Hotel & Spa, Dartford, Kent, DA3 8PE

All participants will receive a National Care Association Care Study Day certificate of participation

09:00	Registration and coffee	
09:30	Introduction	David Taylor, Divisional Director, Howden UK Group Limited
09:45	Just a Minute	NCA Exhibitors
09:55	Right to Work and Fraudulent Documents	Gurdish Pickard, Local Partnership Manager , The Home Office
10:40	Networking break & coffee	
11:00	Legal Hour with Healys Immigration & Employment Law	Ivon Sampson, Partner , Healys Allison Grant, Partner Healys
12:00	The Inspector Calls: Preparing for your inspection	Charlie Jones, Clinical Director, BKR Care Consultancy
12:45	Networking lunch and exhibitors	
13:30	Inspections & the regulatory framework	Philip Boyce, Inspection Manager, Care Quality Commission
14:15	Cyber Liability	David Taylor, Divisional Director, Howden UK Group Limited
14:30	The Use of Technology in Care Services How Will Using Digital Tools Help My Business?	Fiona Richardson, Principal Consultant, Institute of Public Care Mandy Thorn MBE, Vice Chair, National Care Association
15:30—16:00	Q&A session led by Nadra Ahmed OBE, Executive Chair, National Care Association	

Please note, the programme may be subject to unavoidable change