

Spring Event

10:00—16:00, 16th March 2017

The Regis Conference and Banqueting Centre, 152 Reddal Hill Road, Cradley, West Midlands B64 5JJ

Have the opportunity to create strategies that will enable you to respond effectively to the commissioning of services which deliver with dignity at the heart.

Be able to influence and shape NCA's position on how services are commissioned.

Recognise the synergy between delivering with dignity and positive culture led services.

Consider practical examples of using dignity to improve service quality.

09:15	Registration and coffee		
10:00	Welcome		Jan Burns MBE, Chair, National Dignity Council Nadra Ahmed OBE, Chair, National Care Association
10:15	Impact of Regulation on providers	Session Chair:	Nadra Ahmed OBE, Chair, National Care Association
		Speaker:	Peter Grose, Partner (Head of Healthcare) Lester Aldridge
10:45	Challenges and Opportunities	Session chair:	Mandy Thorn MBE, Vice Chair NCA and Managing Director of Marches Care Limited
10:55	Quality; the Never Ending Story	Session Chair:	Sheila Scott OBE, Advisor to the NCA Board
		Speaker:	Ed Watkinson, Director of Care Quality, Quality Compliance Systems Limited
11:20	'Pause for thought'	Session Chair:	Mandy Thorn MBE, Vice Chair NCA and Managing Director of Marches Care Limited
11:40	NETWORKING BREAK		
12:00	Commissioning Funding Challenges	Session Chair:	Dr Asif Raja, Treasurer NCA and Chief Executive of SummerCare
12:05	Recruitment and Retention	Speaker:	Sharon Allen OBE, CEO of Skills for Care
12:45	NETWORKING LUNCH		
13:45	Delivering with Dignity	Session Chair:	Joyce Pinfield, NCA Board Member
13:50	Oomph Wellness	Speaker:	Ben Benson, Head of Activities and Wellbeing, Oomph!
14:20	Baking a Dignity Cake	Speaker:	Jan Burns MBE, Chair, National Dignity Council
14:50	Delivering Dignity in Dudley	Speaker:	Ken McClymont – Chair of Dudley Centre for Inclusive Living Karl Van Gool – Member of Disability in Action Paul Astley – Manager of Queens Cross Network, Dudley MBC
15:10	NETWORKING BREAK		
15:20	Commitment to Dignity in Care	Speaker:	David Mowat MP, Parliamentary Under Secretary of State for Community Health and Care
15:40	Social Care—The Solution	Speaker:	James Morris MP, Conservative MP for Halesowen & Rowley Regis
	Closing Remarks		

Please note, the programme may be subject to unavoidable change

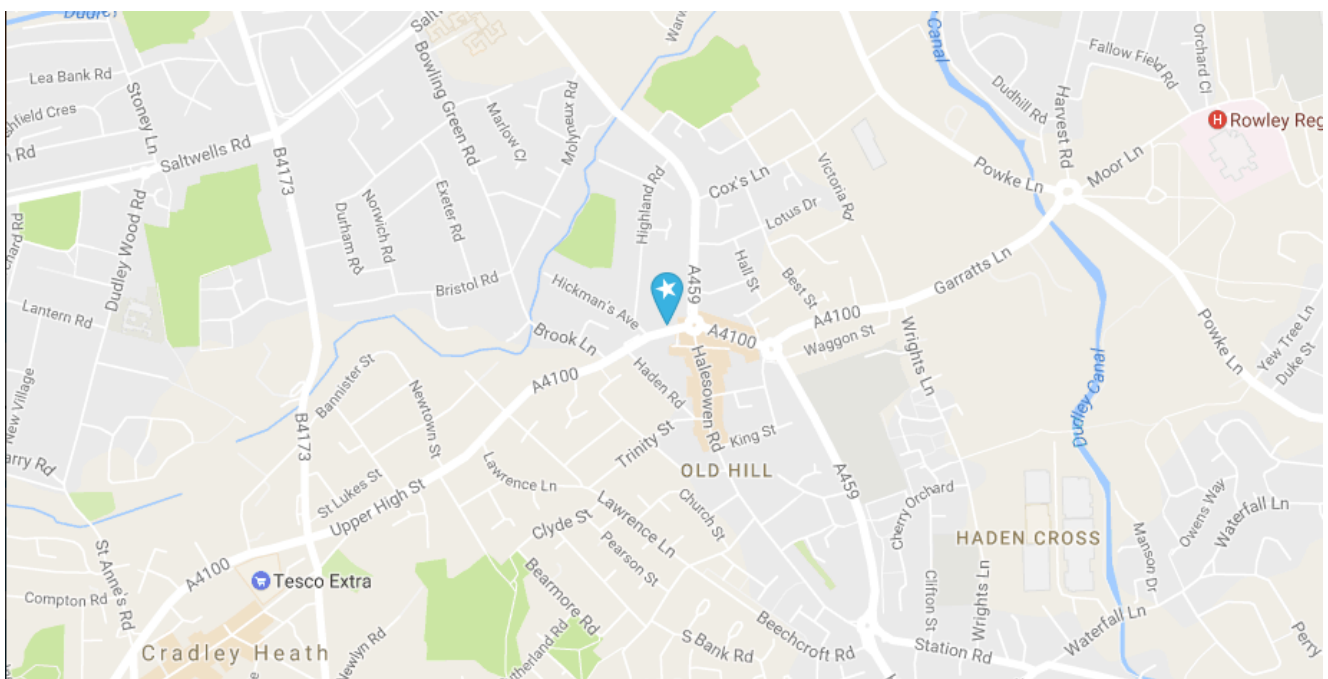
'Promoting Dignity in Care' is an opportunity to explore how national policy issues regarding Leading, Commissioning and Delivering Health and Social Care Services with dignity can be translated sufficiently to impact on the quality of everyday practice.

This unique event will bring together those who use the services with those who deliver them to see how we can create solutions which ensure a strong, vibrant and sustainable service for all underpinned delivering with dignity. Speakers will include people who use services and people who deliver services, along with industry specialists.

The Regis Conference and Banqueting Centre

Following a major refurbishment the former Regis Civic Hall is now the ultimate destination in the Black Country for Conferencing and Events.

Nearest stations	Parking	Address
<ul style="list-style-type: none"> • Old Hill (0.7 mi) • Cradley Heath (1.0 mi) • Rowley Regis (1.6 mi) 	Free parking is available on site.	The Regis Conference and Banqueting Centre, 152 Reddal Hill Road, Cradley, West Midlands B64 5JJ (near Birmingham) 01384 569109
Dress code Business casual	Lunch Lunch and refreshments will be provided at no additional charge to all delegates.	



DELEGATE BOOKING FORM



Event details:

National Care Association Spring Event 2017

In partnership with the National Dignity Council 'Promoting Dignity in Care'

10:00—16:00, 16th March 2017

The Regis Conference and Banqueting Centre, 152 Reddal Hill Road, Cradley, West Midlands B64 5JJ

NCA Members: £55 pp Non Members: £75 pp

If you wish to book more than four places please call our office for special rates.

Early Bird Offer: Book 3 places for the price of 2 * Book by 15th Feb

Booked by:

MEMBERSHIP NUMBER (if applicable)

Title: First name: Surname:

Name of home / organisation:

Address:

.....

..... Postcode:

Telephone:

Email address:

Attendees:

Title	First Name	Surname	Job Title



Total number of attendees: Total amount payable: £.....

Cheque

I enclose a cheque payable to National Care Association for £.....

Credit card

Please debit my:

Mastercard Visa

Card number:

Expiry date: /

CVC:

Signature: Print name: Date:

Cardholders address: (if different from overleaf)

BACS or Internet banking payment

Account name: National Care Homes Association

Sort code: 82-04-03 Account number: 50403165

Reference: Please insert name of care home or group to allow correct allocation of payment

Booking Conditions:

All places booked must be paid for before the conference. A telephone or fax booking must confirm when and how payment will be made.

Please sign to indicate that you have read and accept the booking conditions:

Name: Date:

Please return booking form by post, email or fax:

National Care Association, Suite 4, Beaufort House, Beaufort Court,

Sir Thomas Longley Road, Rochester, Kent, ME2 4FB

T: 01634 716615 F: 01634 727794

E: info@nationalcareassociation.org.uk

How did you find out about NCA events?

NCA Email

QCS Email

Website

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