



**Disciplinary, Grievance, Sickness Absence:
The Essentials for Care Home Providers & Domiciliary Care**

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Disciplinary

1. A well trodden path: main examples within Care
2. What is the legal obligation?
3. What you must get right
4. The pitfalls
5. Solution



Grievance

1. When to trigger the Grievance process
2. What is the legal obligation?
3. What you must get right
4. The pitfalls
5. Solution



Sickness Absence

1. Impact on your operational needs
2. What is the legal obligation?
3. The pitfalls
4. How best to manage sickness absence



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